

TERMS & CONDITIONS

1. Ticketing and Admission.

There will be no admission without a valid ticket at check in

1.1 The official ticket agent for Magic Land is Ticket Fairy, tickets are non-refundable.

1.2 Admission is at the ticket holder's own risk.

1.3 Tickets must be presented on entry to the festival, where wristbands will be issued & must be worn throughout.

1.4 Wristbands will allow attendees to exit and re-enter the Magic Land festival site. In the event of lost or damaged wristband, contact Magic Land organisers.

1.5 In order to maintain safety, security and comfort for all attendees of the festival, the organisers reserve the right to refuse admission or request attendees to leave the site at any time.

1.6 The festival organisers reserve the right to make alterations to the time, date, duration and venue of the festival in the event of unforeseen circumstances, including (but not limited to) Severe Weather, Pandemic, Safety & Security reasons.

If such changes were applied neither Magic Land or the ticket agent will be liable to the ticket holder for any costs, expenses or other losses resulting from the changes.

1.7 Should a postponement be necessary, due to circumstances beyond our control, all tickets will be valid for a new postponement date and no refunds will be offered.

2. Site Safety and Security

2.1 Glass bottles & jars are prohibited and must not be brought to the festival site.

2.2 Open fires are strictly prohibited for the duration of the festival. Failure to comply may result in removal from the festival site, without refund.

2.3 Anything considered to be a weapon, fireworks, explosives & flares are prohibited and must not be brought to the festival site.

2.4 Dogs are welcome to the festival site with a dosing certificate for Hydrotide (to protect against sheep measles).

2.5 Camping stoves using small, disposable gas canisters are permitted. If deemed necessary, for safety reasons, Magic Land reserves the right to prohibit the use of camping stoves.

2.6 Magic Land organisers reserve the right to confiscate any potentially harmful items or substances at their discretion. Please check your vehicle before packing and remove any items that can present a safety or security risk.

2.7 Private drones and UAVs are prohibited and must not be brought to the festival site.

2.8 The Landing Zone must be treated as 'live' at all times and attendees must adhere to signage and instructions from festival personnel to ensure safety from landing aircraft.

2.9 All attendees must comply with the directives of Magic Land personnel, to ensure safety for both attendees and participants, across all festival events and performances. Especially in the event of an emergency.

2.10 Magic Land will not be held liable for any loss, injuries or damages sustained at the event including damage, theft or losses to property and motor vehicles, where the cause is due to the negligence of the ticket holder or the unforeseeable actions of other patrons or third parties.

3. Attendee responsibilities

3.1 All attendees are responsible for their own well-being and safety throughout the festival. Including security of their personal items & vehicles at all times.

3.2 Children 12 and under are the responsibility of their appointed guardian at all times.

3.3 Under 18's (teenagers) are not expected to be with their guardian at all times but they must be fully aware of the site rules, particularly with regard to the Landing Zone. Teenagers must be contactable at all times, have an agreed meeting point and be accompanied by an adult when they enter and exit the festival site.

3.7 The appointed guardian must ensure that no-one under the age of 18 will consume alcohol or any other illegal substances at any time during the festival.

3.8 All attendees who bring a dog to the festival site must ensure that the dog has a dosing certificate for Hydrotide (to protect against sheep measles)

3.9 All attendees who bring a dog to site must be responsible for the dog at all times, including the dogs "mess". Dogs must be under control and not cause disruption to other attendees. Disruptive dogs may be asked to leave the site.

3.10 Magic Land attempts to promote zero waste. Attendees are encouraged to 'take out what you bring in'. Minimal rubbish collection and recycling will be available on the festival site. Any littering of the site may result in removal from the festival site, without refund.

3.12 Magic Land Festival site promotes a "No Smoking" environment. Areas designated as "No Smoking" must be strictly adhered to. Failure to comply may result in removal from festival site, without refund.

3.13 Urinating or defecating in places other than a toilet, is not permitted and may result immediate removal from the festival site, without refund.

3.14 Anti-social behaviour will not be tolerated and may result in removal from the festival site, without refund.

3.15 Any damage caused by an attendee to the property of other attendees, to the festival site, festival property or to a partner suppliers property will result in the attendee being removed from the festival site. Official authorities will be contacted and costs for damage recovered where appropriate.

4. GENERAL

4.1 Event and performance times are subject to change at any time, without notice.

4.2 No unauthorised commercial activity by any attendee will be allowed on the festival site.

4.3 Magic Land accepts no responsibility for goods purchased from official festival vendors.

4.4 Warning: exposure to loud and excessive music may be damaging to your hearing.

4.5 Lasers, smoke machines and strobe lighting may take place during some performances.

4.6 Any unaccompanied child (aged 12 years and under) who is not able to locate or contact their guardian will be held by festival staff until their guardian is located.

4.7 Any property found unattended on the festival site should be handed to Magic Land personnel.

5. Filming and Photography

5.1 Filming and Photography is allowed throughout the festival for personal use, we ask that you do it respectfully. Photography and filming for commercial purposes can only be undertaken with the prior approval from Magic Land festival. If you are found to be using films/photos for commercial purposes, your equipment may be confiscated and you run the risk of being removed from the festival immediately.

5.2 The ticket holder consents to being filmed, photographed and recorded for any future festival promotional material, across various mediums. Attendees will not receive payment for use of film or photography in which they appear.

5.3 Anyone using cameras or video equipment (including all mobile devices) are expected to be courteous to their fellow festival attendees and permission is required before taking any up close shots.

Magic Land reserves the right to add to or amend these terms at any time. Amendments will take effect when posted on the Magic Land festival website and all attendees agree to be bound by the updated version of these terms.